



GSP
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Registration, ordering and extension via XENTRY Shop

GSP/ORE
Böblingen, 17.10.2020

Mercedes-Benz
The best or nothing.



Changeover in the registration, ordering and extension for WIS/ASRA, XENTRY Tips and Parts Information

As of **25.06.2020**, all registrations, orders and extensions will be processed via XENTRY Shop. You will find step-by-step instructions below.

1. Applying for XENTRY Shop registration

If you do **not yet have an account** in XENTRY Shop, please register. To do this, click on "**Apply for registration**". Otherwise, log in to XENTRY Shop as usual and follow step 5 of these instructions.

<https://xentry-shop.mercedes-benz.com/>

The screenshot displays the Mercedes-Benz XENTRY Shop homepage. At the top left is the Mercedes-Benz logo and the slogan "Das Beste oder nichts." Below this are navigation links for "Home" and "Products". The main banner features a Mercedes-Benz Service technician and a customer. On the right side, there is a "Login" form with fields for "User" and "Password", and a "Log in" button. Below the login form, there is a link for "Forgotten password" and a link for "To register, please click here: Apply for registration", which is highlighted with a red box and a red arrow. At the bottom of the page, there is a footer with copyright information and links for "Cookies", "General terms and conditions", "Data protection", and "Copyright notice".

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2. Selecting registered user or new registration

- 1 If you already have a Daimler User ID (e.g. C2...; C5...), select the option "**Login**".
- 2 If you do not have a Daimler User ID, select "**New Registration**".

The screenshot shows the Mercedes-Benz registration and configuration platform. The header includes the Mercedes-Benz logo, the text "Mercedes-Benz | Registration and configuration for after-sales products", and a language dropdown set to "English". A link "Already a registered user? Please [Log in here.](#)" is visible in the top right.

The main content area is titled "Welcome" and contains the text: "You are about to register/login into the registration & configuration platform in which you can request access to different applications."

There are three registration options, each with a blue button and a description:

- 1** **Login**: Login to request access. If you already have a Daimler User ID (e.g. C2...; D2...; C5...) please [login here.](#)
- 2** **New Registration**: Independent Service Providers only. You are a new Organization if you do not have a GS-ID or customer number yet.
- Registered Organization**: Register With Existing Organization ID. You are a registered organization if you have a valid GS-ID or Company Customer Number but you do not have a user account yet.

Red arrows and numbers 1 and 2 are overlaid on the image to highlight the "Login" and "New Registration" buttons respectively.

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Login

Login to request access

If you already have a Daimler User ID (e.g. C2...; D2...; C5...) please [login here](#).

3. Fill out the registration form

1. Please enter your Daimler User ID (e.g. C2...; C5...) and your password.
2. You now come to the registration page for XENTRY Shop ("Request XENTRY Shop Access for RMI Products"), where you may have to add your VAT ID number.
3. You are now shown a summary of your data and the software/hardware for which you are authorized to place orders.
4. You must now also confirm various access requirements.
5. Finally, a summary is displayed.
6. Afterwards, you will receive an email from XENTRY Shop containing your login data.

New Registration

Independent Service Providers only

You are a new Organization if you do not have a GS-ID or customer number yet.

3.1 Fill out the registration form (5 steps)

3.2 New registration: Confirm the emails

You will receive 5 emails.

1. **Confirmation of your Registration:** Please open the confirmation link.
2. **Order Confirmation:** For information - Confirmation that you have registered for XENTRY Shop.
3. **Daimler GEMS IAM - Your new user account:** Daimler User ID and password – Access data for Mercedes-Benz B2B Connect – Please change your initial password as follows: [INSTRUCTIONS](#)*
4. **Daimler GEMS IAM - Verification of your email address:** Enter the token at login: <https://gems.daimler.com>
5. **XENTRY Shop Account Mail:** Login data for XENTRY Shop.

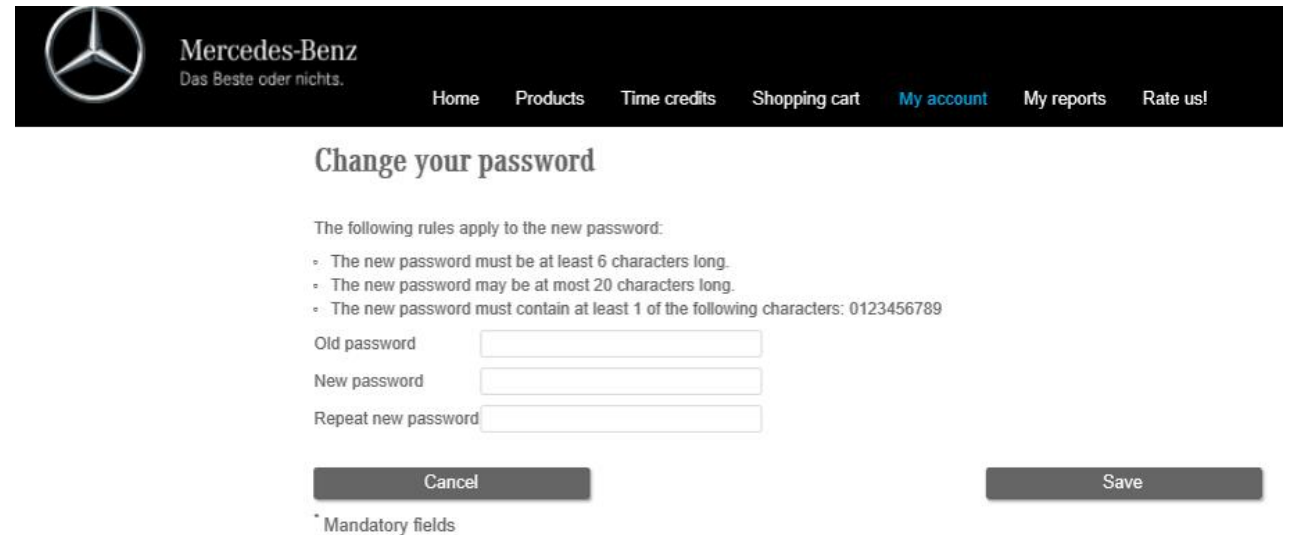
* http://manage.packagedistribution.de/gsp/20201017_B2B_Connect_Initial_Password_Change.pdf

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4. Logging in to XENTRY Shop

Log in to XENTRY Shop with your login data from the 5th email (email address and password).

When you have logged in, a pop-up opens automatically, asking you to change your password. You will be redirected to a page when you must define your new password.



The screenshot shows the Mercedes-Benz XENTRY Shop interface. At the top, there is a black navigation bar with the Mercedes-Benz logo and the slogan "Das Beste oder nichts." on the left. To the right of the logo are several navigation links: "Home", "Products", "Time credits", "Shopping cart", "My account" (highlighted in blue), "My reports", and "Rate us!". Below the navigation bar, the main heading is "Change your password". Underneath this heading, there is a list of password rules: "The following rules apply to the new password:", followed by three bullet points: "The new password must be at least 6 characters long.", "The new password may be at most 20 characters long.", and "The new password must contain at least 1 of the following characters: 0123456789". Below the rules, there are three input fields: "Old password", "New password", and "Repeat new password". At the bottom of the form, there are two buttons: "Cancel" on the left and "Save" on the right. A small asterisk and the text "* Mandatory fields" are located below the "New password" field.

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
5. Placing or extending orders in XENTRY Shop

5.1 Under the "**Products**" tab you will find all the information about the applications. Here you have the option of acquiring access authorizations for the applications.

5.2 At the bottom of the page you can select the **category** (cars, commercial vehicles and smart) for which you want to acquire access authorization.

5.3 After selecting the category, you are shown the various possible **usage periods** that you can acquire. Select your preferred usage period and add it to the shopping basket using the "Add to basket" button.

5.4 You can now add other access authorizations to the basket or complete the order by switching to the "**Shopping cart**" tab in the menu at the top.

Name	
 WIS - PC -1 HOUR WIS - pc - 1 hour Item number: 00000000652311299 Additional information: Order type Specified payment method: Purchase	Price 8.40 € Add to shopping cart
 WIS - PC -1 DAY WIS - pc - 1 day Item number: 00000000652311399 Additional information: Order type Specified payment method: Purchase	Price 28.00 € Add to shopping cart
 WIS - PC -1 WEEK WIS - pc - 1 week Item number: 00000000652311499 Additional information: Order type Specified payment method: Purchase	Price 88.00 € Add to shopping cart
 WIS - PC -1 MONTH WIS - pc - 1 month Item number: 00000000652311599 Additional information: Order type Specified payment method: Purchase	Price 225.00 € Add to shopping cart
 WIS - PC -1 YEAR WIS - pc - 1 year Item number: 00000000652311699 Additional information: Order type Specified payment method: Purchase	Price 1,047.00 € Add to shopping cart

Step 5.3

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5. Placing or extending orders in XENTRY Shop

5.5 Have your C-User ID ready (e.g. C2...; C5...) and, if you are authorized to place orders for your company (admin user), the C-User ID of the employee for whom you are ordering the access authorization. These must be entered now in the "User ID" field. Then click on the **"Add to shopping cart"** button to continue to the payment details.

5.6 You will now be directed to a page where you must enter your payment details. You can choose between two payment methods: credit card (Visa/Mastercard) or PayPal.

5.7 After successful payment you will see an overview of your order. This will also be sent to your email address in German and English.

5.8 You can view your order history in the menu under the "My reports" tab.

WIS TIME SLOT PC - 1 HOUR

WIS time slot pc - 1 hour

Item number 000000006523111290

Additional information

Order type

Customer reference

Entry of your User-ID:

Please enter a valid User-ID (usually 8 characters and alphanumeric structured). The selected time slot will be usable for the entered User-ID. The entered User-ID has to be a part of your organisation.

Consult the admin of your organisation or ask for support via UMAS in case you dont know your User-ID or dont have a User-ID

Please be aware that the bought time slot starts directly after your purchase.

User ID:

Specified payment method: Purchase

Price 8,40 €

* Mandatory fields

Add to shopping cart

Step 5.5

Mercedes-Benz
Das Beste oder nichts.

Dear Sir or Madam,

Thank you for your order. We hereby confirm receipt as follows, subject to our general terms and conditions:

Order number: B-0012
Order date: Fri, 24.04.2020 09:53

Ordering party	Delivery address
Operation name Firma Mustermann	Operation name Firma Mustermann
Street and no. Musterstrasse 1	Street and no. Musterstrasse 1
Post code and city 12345 myCity	Post code and city 12345 myCity
Country Deutschland	Country Deutschland

List of ordered products

This confirmation is subject to changes related to design or technology and to changes in the scope of delivery by Mercedes-Benz AG during the delivery period, provided they are reasonable for the customer.

The general terms and conditions apply as accepted with the purchase of the product.

If you have questions, please contact our Customer Assistance Center:
E-Mail: XENTRY_customer.support@daimler.com

This document was generated electronically and bears no signature.

Sincerely,
Mercedes-Benz AG
GSP/ORW

Step 5.7

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6. Access to applications

So as to be able to use WIS/ASRA, XENTRY Tips and Parts Information, log into **Mercedes-Benz B2B Connect** using the login data provided in the Daimler GEMS email (C-User and password) at:

<https://b2bconnect.daimler.com/>

Mercedes-Benz B2B Connect replaces the Service & Parts net portal and offers After-Sales Platform access options.

The image displays two screenshots of the Mercedes-Benz B2B Connect website. The top screenshot shows the main landing page with the Mercedes-Benz logo, navigation links (Standardised navigation, Provider / Data Protection, Deutsch, Log in), and a central banner for 'Mercedes-Benz B2B Connect'. Below the banner, there is a list of bullet points describing the platform's capabilities. On the right side, there is a login and registration section with a 'Log in' button (highlighted with a red border) and a 'Register' button. The bottom screenshot shows a 'Welcome' login form with a 'User ID' input field, a 'Next' button, and links for 'Modify password' and 'Forgot password?'. The background of the bottom screenshot features a dark Mercedes-Benz car driving on a road at sunset. The IAM logo is visible in the bottom right corner of the login form.



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